



## INTERPRETATION SUPPORT POLICY

### Purpose

This document sets out the policy of Procure Group Pty Ltd (Procure) and its related businesses & entities, including PC Legal Pty Ltd, Procure Loss Adjusting, in relation to supporting those with sensory impairments and language barriers.

### Scope

This policy applies to all Procure Group Employees, Contractors and Clients.

### Support

Procure is committed to assisting those with sensory impairments and English language barriers with the aim of supporting their continued participation in employment and the community to ensure they are not disadvantaged.

Procure will provide this support by:

1. Organising relevant language interpreting services
2. AUSLAN Interpreters
3. Phone Support where impairments limit mobility

If you are liaising with Procure and require this support, please contact our office.

### Contact

Email: [info@procaregroup.com.au](mailto:info@procaregroup.com.au)

Phone: 02 9086 8000

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Att: Privacy Officer